



Mountain Squirrel

Disclaimer (Mountain Safety & Third Parties)

Mountain Squirrel provides planning and support services designed to improve your holiday experience. However, mountain environments carry inherent risks.

1. Safety & Conditions

Weather, snow conditions, lift operations, and trail access can change quickly and without notice.

You acknowledge that:

- * Skiing, snowboarding, hiking, mountain biking, and trail running involve risk
- * You participate at your own risk and within your ability level
- * You are responsible for your own safety decisions while in the mountains

2. Professional Instruction & Guides

Where professional instruction or guiding is required or recommended (e.g. off-piste skiing, ski touring, glacier travel, advanced mountain routes), we strongly recommend using qualified instructors and guides.

3. Travel Insurance

You should have appropriate travel insurance that covers:

- * Winter sports (including off-piste where relevant)
- * Mountain activities
- * Medical expenses and repatriation
- * Cancellations and disruption

4. Third-Party Providers

We may recommend or assist with booking third-party providers, but we do not control their services.

Mountain Squirrel is not responsible for:

- * Supplier cancellations or changes
- * Service quality issues
- * Accidents, injuries, delays, or disruptions caused by third parties

5. Emergency Situations

In an emergency, you should contact local emergency services immediately.

Contact

If you have questions about this Disclaimer, contact us

Mountain Squirrel Services Continued

3. Third-Party Bookings

Where we recommend or assist with third-party bookings (such as chalet companies, hotels, transfers, rentals, restaurants, or activity providers):

- * Your contract for those services is with the third-party supplier
- * The supplier's own terms, conditions, and cancellation policies apply
- * We are not responsible for changes, cancellations, delays, or supplier failures outside our control

Where we book on your behalf, we will do so using the information you provide and will confirm details with you where appropriate.

4. Fees & Payment

Fees for services will be confirmed before work begins.

Where applicable:

- * Planning fees may be charged as a fixed price or hourly rate
- * Concierge or hosted support may be charged as a package price

Payment terms will be outlined on your invoice or booking confirmation.

5. Cancellations & Refunds

Client cancellations

If you cancel a planning service after work has begun, fees may still be payable for work completed up to that point.

Third-party cancellations

Refunds for accommodation, travel, equipment, or activities are subject to the third-party supplier's cancellation policy.

6. Changes to Itineraries

Mountain conditions and travel logistics can change quickly.

We may recommend changes to your itinerary due to:

- * Weather conditions
- * Safety concerns
- * Lift closures
- * Transport disruption
- * Supplier availability

We will always act in your best interests and aim to keep your holiday running smoothly.

7. Your Responsibilities

You are responsible for:

- * Holding valid travel insurance suitable for winter sports and mountain activities
- * Ensuring passports, visas, and travel documents are correct
- * Fitness and ability to participate in chosen activities
- * Following local safety guidance and resort rules

8. Limitation of Liability

We take care to provide high-quality advice and planning, but we cannot guarantee outcomes that depend on third parties or conditions outside our control.

To the maximum extent permitted by law:

- * We are not liable for losses caused by third-party suppliers, travel delays, weather, or mountain conditions
- * Our liability is limited to the amount paid to us for our services (excluding third-party booking costs)

9. Intellectual Property

All itineraries, plans, and documents we create remain our intellectual property. You may use them for your personal holiday planning, but you may not reproduce or resell them.

10. Privacy

Personal data is handled in accordance with our Privacy Policy.

11. Governing Law

These Terms are governed by the laws of England and Wales, and any disputes will be handled by the courts of England and Wales.

12. Contact

Mountain Squirrel

Email: [Insert email]